

BOSCOC SYSTEM PERFORMANCE MANAGEMENT

The COC Director, Monitoring and Compliance Coordinator, and HMIS/PIT workgroup take primary responsibility for fulfilling HUD's CoC Program requirements related to monitoring and evaluating program performance. The workgroup includes HMIS lead, COC funded and ETH funded agency staff, and the ETH grant administrator. In this role, the committees will:

- Establish performance targets for, at minimum, CoC and ETH funded projects
- Monitor grantee performance
- Evaluate project outcomes
- Take appropriate action against poor performers

BOSCOC COORDINATED ENTRY SYSTEM

In consultation with ETH grant recipients, the BOSCOC established and is responsible for the operation of a coordinated entry system for the entire geographic area. The system includes:

- An initial comprehensive assessment of the needs of individuals and families for housing and services
- Incorporation of written standards for eligibility and prioritization
- Any additional requirements established by HUD by Notice

The BOSCOC coordinated entry process includes a specific policy to guide the operation of the system on how it will address the needs of those fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking and seeking shelter or services from non-victim service providers.

See Coordinated Entry Policy at www.wiboscoc.org.

BOSCOC STANDARDS FOR PROVISION OF HOMELESS ASSISTANCE

The BOSCOC, in consultation with ETH grant administrator, establishes and consistently follows written standards for providing Continuum of Care assistance. At a minimum these standards include:

- Policies and procedures for evaluating client eligibility
- Policies and procedures for determining and prioritizing eligible clients for transitional housing
- Policies and procedures for determining and prioritizing eligible clients for permanent supportive housing
- Policies and procedures for determining and prioritizing eligible clients for rapid re-housing housing
- Standards for determining the percentage or amount of rent the client must pay while receiving rapid re-housing assistance

See Standards and Prioritization at www.wiboscoc.org.

BOSCOC HMIS

HMIS Designation

As of the adoption of this Governance Charter, the Board has designated ServicePoint as the single Homeless Management Information System (HMIS) database for the Wisconsin BOSCOC. Mediware Information Systems, Inc (formerly known as Bowman Systems) serves as the vendor for ServicePoint.

HMIS Lead Designation

The Institute for Community Alliances (ICA) has been designated by the Board and full COC membership to serve as the HMIS Lead for the BOSCOC. In this role, ICA serves as the CoC Program HMIS project grantee and is responsible for managing all aspects of the BOSCOC HMIS and ensuring it meets all federal requirements.

All HUD CoCs in Wisconsin have entered into a mutual Governance Charter for the purposes of the statewide HMIS. The HMIS lead is tasked with developing a privacy plan, security plan, and data quality plan for HMIS. The BOSCOC Board is responsible for reviewing, revising, and approving each plan. The Board and HMIS lead are tasked with ensuring consistent participation of recipients and subrecipients in HMIS. The BOSCOC Board is responsible for ensuring HMIS is administered in compliance with requirements prescribed by the federal partners including HUD, VA, and HHS.

See HMIS Governance Charter at www.wiboscoc.org and <http://www.icalliances.org/wisconsin-governance>.

See HMIS Policies and Procedures Manual at <http://www.icalliances.org/wisconsin-governance>.