**Strategies to Address Challenges**

The committee utilized the following criteria to determine possible strategies to address each challenge. WIBOSCOC strategies must:

* Align with its mission to support agencies who serve, support and care about those experiencing homelessness.
* Build the capacity of coalition members to more effectively deliver on their mission locally.
* Improve the conditions of those experiencing homelessness (from their perspective) in visible, obvious, and tangible ways.
* Be financially sustainable (designated and/or allocated source of funding; break even or create a surplus [revenue – costs]; provide a persuasive ‘logic’ to potential funders).
* Be supported and implemented in light of current organizational capacity. (How easy is it for WIBOSCOC to implement the strategy? Does this require expertise external to WIBOSCOC? What type of demand does this place on current staff?)
* Position WIBOSCOC as a leader (1) among its peers; and, (2) as a resource to be adapted by all programs (not limited to those experiencing homelessness) implemented by coalition members.

***2.*** ***How can BOS and its local coalition members create, collaborate, and share best practices, ideas, and resources which reduce or remove barriers to those experiencing homelessness and address unfunded mandated activities?***

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| **Strategy** | **Who is responsible?** | **Goal Timeframe** | **Activities** | **Actual completion**  |
| Develop a means by which coalitions can collaborate as regional or similarly situated clusters to address specific homeless population trends.  | BOS Staff | 6/2022 | \*Peer to Peer PSH and RRH groups facilitated by Meredith McCoy \*Youth Action Board worked on YHDP CCP Goals Objectives.\*Ryan Graham expanded different levels of veterans, providers in CE, collaborated with DV providers and End Domestic Abuse, outreached to HMO’s that led to the successful development and implementation of an MOU which is currently in process and trained one 211 organization and Rock County Human Services\*End Domestic Abuse trainings series | Completed January-May 2022On-going |
| Create a place where coalitions can:1. Chat via statewide message board
2. Share flow charts, templates and best practices that local coalitions can utilize for their local communities and response systems that explain the process from homeless episode to housed: value stream mapping or road maps.
 | Public Awareness Committee | 6/2022 | \*Public Awareness Committee researched various message boards, selected MOMO Board and completed set up. Currently preparing description to send out to membership. | In process |
| Provide opportunities for learning.1. Locally-focused education – on the why and the best practices of Coordinated Entry and No Wrong Door. Why should we be doing this? How does it impact homeless community members? How does this contribute to our success?
2. Design breakout sessions during the quarterly BOS meeting. Participants can learn from subject matter experts across a variety of relevant topics.
3. Develop a training file that all agencies can use: Trauma Informed Care, VISPDAT, Mandated Reporter, Pre-Screen, No Wrong Door, Ethics and Boundaries, Implicit Bias, Motivational Interviewing, etc.
 | 1. CE Committee
2. Carrie and Executive Committee
3. Carrie and BOS Staff
 | 3/31/20225/1/20235/1/202212/31/2022 | \*CE 101 Training created by Ryan Graham and posted to the BOS Website. Plan to test run Committee Breakout sessions at the February Quarterly meetingRevamp Training Tab on Website to host all of the recorded trainings and training materialsStreamline all trainings on the website to the revamped training tab including both free and trainings for cost trainings and registration for future trainings. | April 2022Spring 2022  |
| Continue to seek out opportunities for more flexible program funding to support local coalitions. | Carrie and Executive Committee  | 12/31/2022 | HAP 2 DHS State Amendment for Medicaid BillingHousing Search and Case Management | 5/202210/2022 |
| Enhance strengths-based case management services and/or support services that provide encouragement, empowerment, and access to other resources specific to the population need/culture. | BOS Staff and BOS hosted Trainings | 1/31/20232/10/2023 | Develop a Quality Case Management curriculumAnnounce CQM curriculum at the February Quarterly meeting |  |