

The Fox Cities Housing Coalition's After-Hours Plan provides a guide to connecting individuals and families experiencing homelessness in the Fox Cities to emergency services and the Coordinated Entry system after typical business hours. For the purpose of this plan, 'After Hours' is defined as the period of time between 4:30 pm and 8:00 am, Monday through Friday, as well as at all times on weekends. This plan covers the Fox Cities Housing Coalition service areas including Outagamie County, Northern Winnebago County and Northern Calumet County.

Some people have used their right to self-determination and choose to be unsheltered.

Individuals in Crisis: Call 988. This provides 24/7, free and confidential support for people in distress, prevention, and crisis resources.

A call can be made to 211 for referral information for emergency shelters and other available resources.

Emergency Shelters:

Pillars Adult and Family Shelter
400 N Division Street Appleton WI 54911
920-734-9192

Pillars Adult Shelter
1928 W College Avenue Appleton WI 54914
920-734-9192

Domestic Violence Situations:

Harbor House
720 W. Fifth Street Appleton WI 54914
920-832-1666

POINT IN TIME COUNT NIGHT ONLY: The Salvation Army of the Fox Cities will temporarily provide overnight shelter and serve as a base to get connected to housing services.

Shelter Intake

Shelter staff will provide information on natural supports for housing to divert from shelter including connection with Pillars Prevention and Diversion Case Managers. If diversion is not possible and a bed(s) is available, an intake is completed for the individual or family and they are sheltered. The individual or family will be connected to the Coordinated Entry system by shelter staff within the next five business days. If diversion is not possible and a bed(s) is not available, staff will contact other shelters [as listed above] to determine if there is vacancy. If there is no vacancy the individual or family will be added to the waitlist. Staff will connect individuals and families to Pillars Street Outreach Case Managers.

Connection to Coordinated Entry & Resources

An informational brochure will be provided that includes contact information for agencies in the community that are able to make referrals to the Coordinated Entry system. The individual or family will be asked to complete a Pre-Screen form, and a Coordinated Entry assessment and referral will be offered.

If shelter options are available, but the individual or family refuses, they are still asked to complete a Pre-Screen form and given the informational brochure to connect them to the Coordinated Entry system the next business day.

Unaccompanied Youth:

For ages 12 - 17 who are experiencing challenges related to running away, homelessness, and housing insecurities. Services are confidential, voluntary, and free of charge.

Home Base: Boys & Girls of the Fox Valley

Hotline: 920-731-0557

Review and Revisions:

The After-Hours Plan is reviewed and approved annually by the Fox Cities Housing Coalition. The approved plan is distributed to FCHC members and is communicated to others in the community that encounter individuals and families in need of shelter.